

GENERAL TIPS THAT PREVENT PROBLEMS:

Navigating MyCSN:

Basic tips for learning how to optimize MyCSN and troubleshoot technical problems can be found at www.csn.edu/aboutmycsn where the information below is also posted.

Make sure your MyCSN To-Do List is complete:

If you have outstanding tasks on your To-Do List, this may prevent you from receiving financial aid or could cause the [Office of the Registrar](#) to place a hold on your account. Outstanding tasks that you have not completed may also cause you to forfeit your enrollment on the Aug. 11 payment due date. Please check this list frequently.

Make sure CSN has a valid e-mail address for you:

You will receive important information via e-mail from the college, including information about your residency status, financial aid and payment. Make sure CSN has a valid e-mail address for you. You can update your e-mail address through MyCSN. Go to <http://www.csn.edu/pages/3737.asp#12> to learn how to view and edit your personal information to see if CSN has the correct e-mail address for you.