

## **Campus Vending Services FAQs**

**I paid but did not receive my product. How do I obtain a refund?**

- **Beverage machines:**

Please submit a refund claim to Pepsi at [www.pepsiequipmentservice.com](http://www.pepsiequipmentservice.com).

If you used a debit card, there will be a temporary charge on your card, and you will receive a refund automatically back to the card that was used. The automatic refund can take up to 72 hours. If it has been 72 hours and you have not received your refund, please submit a claim with Pepsi at [www.Pepsiequipmentservice.com](http://www.Pepsiequipmentservice.com) for your refund.

- **Snack machines:**

Please contact First Class Vending at 702-530-7632 for a refund.

**Do the vending machines offer a touchless payment option?**

Yes. All vending machines have a touchless pay range option.