

If you are having issues using the Excel “download” feature in MyCSN using Internet Explorer:

1. Open Internet Explorer
2. Click the Tools button
3. Click Internet Options
4. Click the Security Tab, then click Custom Level
5. Do one or both of the following:
 - a. Scroll to the **ActiveX controls and plug-ins** section of the list, and then, under **Automatic prompting for ActiveX controls**, click **Enable**.
 - b. Scroll to the **Downloads** section of the list, and then, under **Automatic prompting for file downloads**, click **Enable**.