

How to Reset Your CSN Account Password Using Email

Step-By-Step Guide

How to Reset Your CSN Account Password Using Email

Follow this guide to securely reset your forgotten GoCSN account password. These steps will walk you through the email verification process and ensure your new credentials are saved correctly.

***Note:** You must have access to your email to complete this process. ***Note:** If you do not have access to your email, please contact the CSN Call Center at (702) 651-5555 Option 4 for assistance

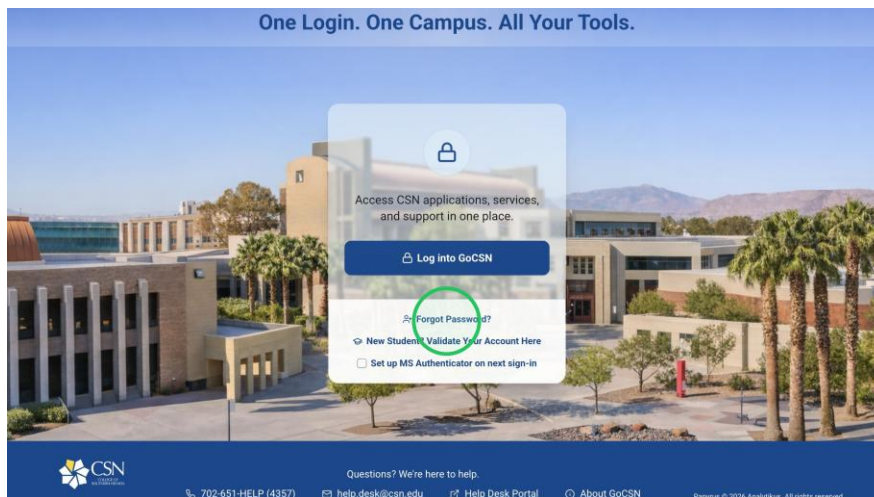
Step 1: Open the GoCSN Portal

- Go to: <https://www.csn.edu>
- Click the **Login** dropdown
- Select **GoCSN**



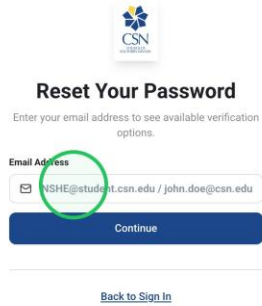
Step 2: Click "Forgot Password?"

- Click **"Forgot Password?"**



Step 3: Enter Your Email Address

- Type your email address in the **Email Address** field




Reset Your Password
Enter your email address to see available verification options.

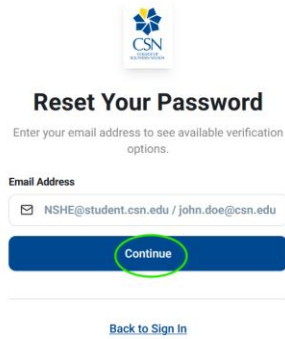
Email Address

[Continue](#)

[Back to Sign In](#)



- Click **Continue** when your email is entered




Reset Your Password
Enter your email address to see available verification options.

Email Address

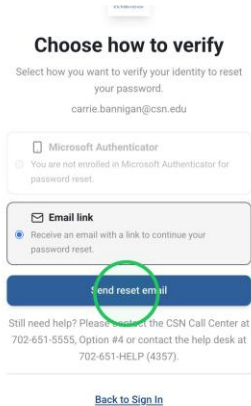
[Continue](#)

[Back to Sign In](#)



Step 4: Send the Reset Email

- Click “Send reset email”



Choose how to verify

Select how you want to verify your identity to reset your password.

carrie.bannigan@csn.edu

☐ Microsoft Authenticator
You are not enrolled in Microsoft Authenticator for password reset.

☒ **Email link**
Receive an email with a link to continue your password reset.

Send reset email

Still need help? Please contact the CSN Call Center at 702-651-5555, Option #4 or contact the help desk at 702-651-HELP (4357).

[Back to Sign In](#)

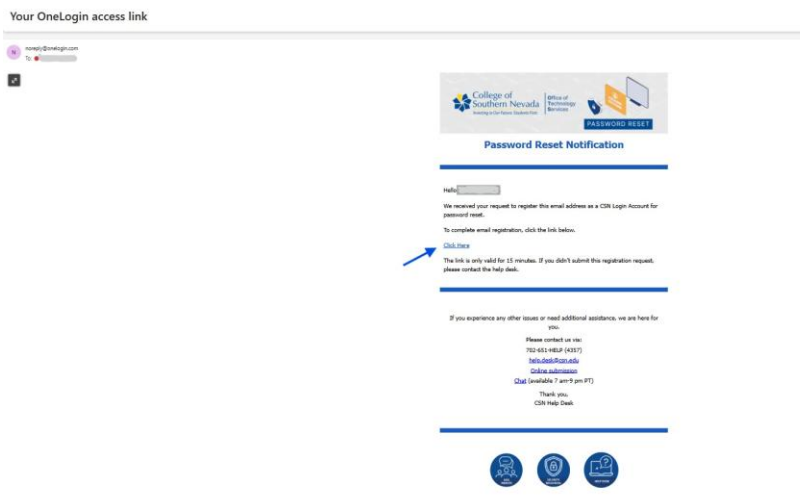


Note: Sending a reset link via email will be the only selectable option if you have not installed GoCSN Password Reset in Microsoft Authenticator. For a smoother experience, consider downloading the app.

Step 5: Check Your Email and Click the Reset Link

Go to your email inbox. If an account exists, you will receive an email titled “Your OneLogin access link” from **noreply@onelogin.com** with a link to reset your password.

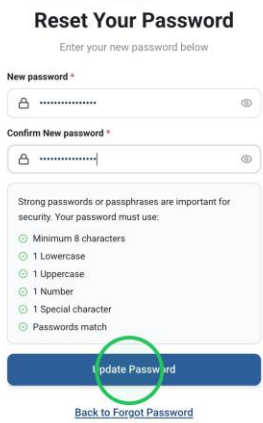
- Open the email and click “Click Here” as shown below, then return to the GoCSN reset password screen



Note: The link is only valid for 15 minutes. If you did not submit this request, please contact the help desk.

Step 6: Set Your New Password

- Enter your new password in the **New password** field
 - Re-enter your new password in the **Confirm New password** field
- Note: Your password must meet all listed requirements. Each requirement will display a green checkmark once met.*
- Click **“Update Password”**



Reset Your Password
Enter your new password below

New password *

Confirm New password *

Strong passwords or passphrases are important for security. Your password must use:

- ✓ Minimum 8 characters
- ✓ 1 Lowercase
- ✓ 1 Uppercase
- ✓ 1 Number
- ✓ 1 Special character
- ✓ Passwords match

Update Password

[Back to Forgot Password](#)

Step 7: Confirm and Sign Back In

- Your password has been reset successfully. Click **“Back to Sign In”** to return to the GoCSN portal



Password reset successful!

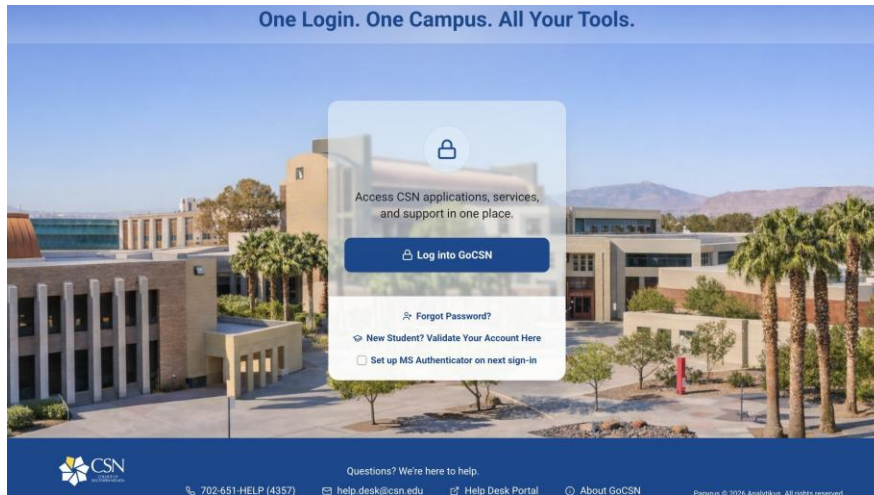
Your new password has been saved. It can take up to 15 minutes to sync with your organization's directory before you can sign in with it.

If sign-in fails right away, wait a few minutes and try again with your email and new password.

Back to Sign In

Step 8: Log In With Your New Password

- Navigate to GoCSN and log in using your new password



Step 9: Process Complete

You are now logged into CSN with your new password. Your updated credentials are active across all CSN systems.