

Table of Contents

How it Works	1
Program Benefits and Costs	2
Included Materials	2
Opting-Out	3
Adding/Dropping/Incomplete Courses	4

Inclusive Access Program – Digital Only– Student Frequently Asked Questions

How it Works

How does the program work?

Inclusive Access programs allow students the opportunity to save up to 20-60% on course materials through participation in the program. By choosing to participate in the program, you can access your digital course materials directly from Canvas on the first day of class for a percentage of the original cost. If you choose to remain in the program, your student account will be charged. You may also opt out of the program if you wish to decline participation. Opt-out instructions are provided below.

How often are materials supplied?

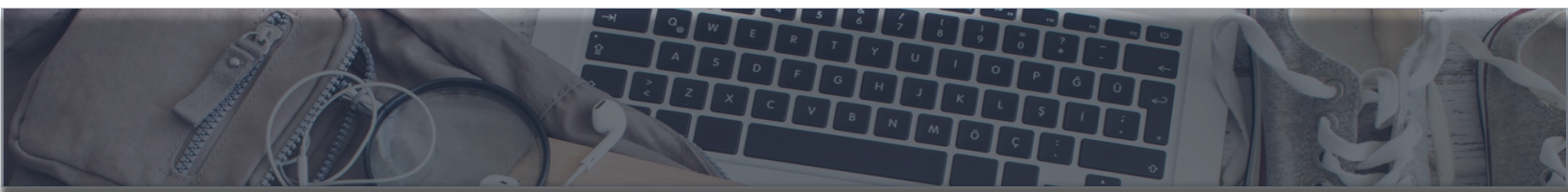
Required materials are supplied at the beginning of each term. The materials will be accessible on, or before, the first day of class. You should continue to check your school email for emails from noreply@follett.com before the start of each term for email communications.

How do I get my required course materials?

Once you register for your courses, the bookstore will prepare your course materials. You will receive email notifications with instructions to access your digital course materials via Canvas from noreply@follett.com.

How do I know if I am included in an Access program?

At the point of registration, your course will be marked as 'Access'. You will also receive an email notification from noreply@follett.com 30-days prior to the first day of class informing you of your enrollment in the program and instructions on how to opt-out of



the program if you would like to decline participation. **The deadline to voluntarily opt-out of the program is January 24, 2025, for regular term courses and March 21, 2025, for late start courses.**

Program Benefits and Costs

What are the benefits to students?

- 20-60% lower than equivalent course material pricing.
- Option to defer billing through participation in payment plans.
- Digital course materials are available online the first day of class.
- No waiting in lines at the bookstore, carrying heavy books, or waiting for the mail.
- Digital platforms offer key features such as highlighting, flash cards & note-sharing.
- Reduced stress related to finding and purchasing the correct course materials.

How much does Inclusive Access cost? Will I save money?

Yes! The price varies depending upon the content chosen by the instructor; however, Inclusive Access prices are lower than the cost of purchasing course materials directly from the publisher. Students generally save an average of 20-60% on new course materials.

How do I pay for my material(s)?

Your Inclusive Access course material charges will be billed directly to your student account. **Payment is due January 24, 2025, for regular term courses and March 21, 2025, for late start courses.**

I'm a Chapter 33 VA student. How do I pay for my material(s)?

Your Inclusive Access course material charges will be billed directly to your student account. **Payment is due January 24, 2025, for regular term courses and March 21, 2025, for late start courses.**

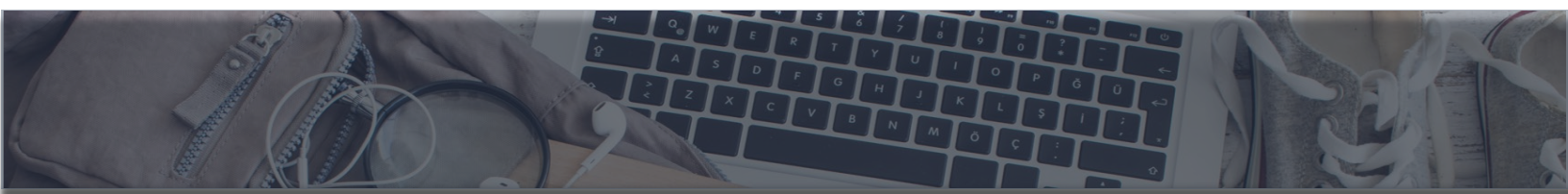
What if I don't pay or voluntarily opt-out?

CSN will manually opt you out of the program at no cost. You may choose to find/purchase your course materials independently.

Included Materials

What type of materials will I receive?

Digital materials are available in Inclusive Access programs and can be eBook or courseware materials.



How long do I have access to my digital materials?

Digital materials can be accessed for a minimum of 180 days (about 6 months) and may be available for longer periods based on the material adopted and the publisher's terms.

Are recommended course materials included in the Access program?

Only materials identified by the professor as “required” are included. All “recommended” materials will be available for purchase separately at the bookstore.

Opting-Out

Is Inclusive Access required or can I opt-out of the program?

While all students are automatically enrolled in the Access program, you may choose to opt-out and find/purchase your course materials independently.

How do I opt-out/do I need to opt-out each term?

All students are automatically enrolled in Inclusive Access. However, you may opt-out of the program during specified opt-out periods (the opt-out deadline) at the start of each term. If you opt-out, you are responsible for finding and purchasing your required course materials. Login to the portals below to opt-out of any Inclusive Access course.

For West Charleston or Online students, please click here to opt out:

- <https://ACCESSPortal.follett.com:443/0299>

For North Las Vegas students, please click here to opt out:

- <https://ACCESSPortal.follett.com:443/0891>

For Henderson students, please click here to opt out:

- <https://ACCESSPortal.follett.com:443/0867>

Contact your campus store at kcoelho@follett.com for information on how to opt out, or for additional questions or concerns.

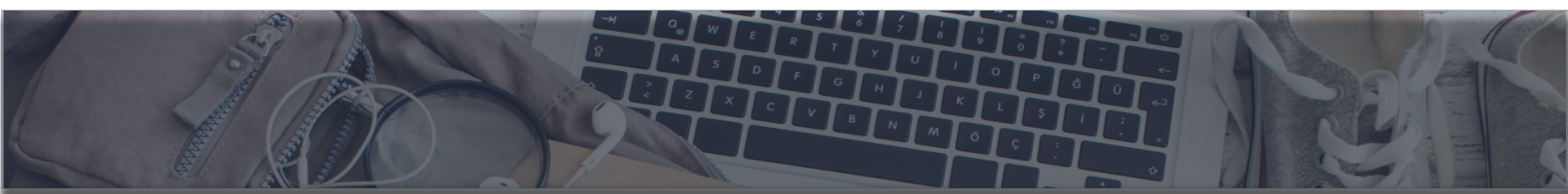
What are the opt-out dates for this academic year?

All students are automatically included in the Inclusive Access program, however, students may opt-out of the program during the following opt-out periods:

- **Spring 2025 Regular Term: 12/18/2024 thru 1/24/2025**
- **Spring 2025 Late Start: 12/18/2024 thru 3/21/2025**

What if I opted-out by mistake or changed my mind?

If the opt-out period has not ended, you can opt back in by going to the opt-out portal and choosing “Opt-In”. You can login to the opt-out portal by clicking an opt-out link provided by the school or by checking your school email address for the link to the opt-out portal.



Adding/Dropping/Incomplete Courses

What if I add or drop a course?

If you add or drop a course, that information is automatically transmitted to the bookstore.

- Added courses: Within 24 hours of adding a course, you will receive an email at your school email address with details to access your digital course materials.
- Dropped courses: For courses dropped prior to the last day to drop/add/opt-out deadline, access to electronic or digital materials will be automatically disabled.

What if I get an incomplete grade in a course and need additional time to access course materials?

For digital material, the length of access is dependent on your course materials. You should contact the bookstore for more information.

I have questions that were not answered in these FAQs. Where can I get more information?

Please contact your campus store team at kcoelho@follett.com for more information.

