

APPEAL FAQ.



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Can I still apply if I missed the NV Promise Scholarship application deadline?

Yes, CCSD high school seniors who missed the October 31 deadline may email promise@csn.edu to request a late application by December 31.

- Must provide extenuating circumstances for missing the deadline. Simply forgetting the deadline is not considered an extenuating circumstance.
- No exceptions will be made after December 31.

2

What if I missed another NV Promise requirement or deadline?

You may submit an appeal by the 1st of the month following the missed deadline.

- After the 1st of the next month, you must meet with a NV Promise Coordinator to discuss your appeal.
- Appeals must include a brief statement and supporting documentation.

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What happens if my appeal is incomplete?

- The NV Promise Office will contact you via CSN student email or phone.
- Incomplete appeals will not be reviewed by the committee and eventually will be denied.

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How will I be notified of the appeal decision?

- Final decisions are emailed to your CSN student email account.
- You can also check the MyCSN Communication Center.

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What happens if my appeal is approved?

- Your eligibility status will be updated.
- A mentor will be assigned or reassigned as needed.
- Financial Aid will update awards only if:
 - All missing requirements are completed
 - You meet the minimum semester credit requirement (if applicable)

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Can I take a Leave of Absence (LOA) from the program?

Yes, but only if you are in good standing with both CSN and the Nevada Promise program.

- LOA must be requested before or during the first semester of the leave.
- Required:
 - A brief statement (reason and time frame)
 - Supporting documentation (including LOA form and leave dates)

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Can I take fewer than 12 credits and still keep the scholarship?

Yes, but you must submit a Full-Time Enrollment (FTE) appeal by the Financial Aid Census Date each semester and provide a valid reason for taking less than 12 credits.

- Valid reasons include:
 - Final semester before graduation
 - Limited course availability
 - DRC accommodations
 - Medical/personal issues
- Appeal must include:
 - A brief statement
 - Supporting documentation (e.g., advisor-signed degree sheet)

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What if I'm not meeting Satisfactory Academic Progress (SAP)?

- SAP Warning: You can still receive the scholarship but must return to good standing.
- SAP Suspension: You must:
 - Submit a SAP Appeal
 - Meet with an Academic Counselor to create an Academic Plan
- Scholarship may be reinstated if you met all NV Promise requirements at the time of suspension, maintained FTE, and receive approval from CSN Financial Aid.

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What should I include in my appeal?

Your appeal must include:

- A brief statement explaining:
 - The reason for the appeal
 - The circumstance or event that caused the issue
- Supporting documentation relevant to your statement (e.g., medical records, emails, financial documents, DRC verification)

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Who can I contact for help with the appeal process?

You can reach out to the CSN NV Promise Office at promise@csn.edu for assistance or schedule a meeting with a NV Promise Coordinator.