

M. ANN PARKER, Ph.D.

Tucson Arizona

(520) 850-4317 aparkeraz@gmail.com

EDUCATION

Ph. D. in Language, Reading and Culture (major), American Indian Studies (minor)

University of Arizona, May 2006.

Master of Arts in American Indian Studies. University of Arizona, May 1997.

Master of Arts in Educational Psychology/College Student Personnel. University of Nebraska at Lincoln, August 1987.

Bachelor of Arts in English (cum laude). Davidson College, NC, May 1982.

PROFESSIONAL EXPERIENCE

Higher education professional with strong background in student affairs management at multiple types of institutions. Extensive experience in building student affairs programs from the ground up. Innovative leader in developing strong teams to create and facilitate programs to engage students in their college career. Effectively communicates and collaborates with a range of stakeholders. Committed to providing programs and services that ensure a positive college experience for students.

Career highlights

- ✓ Effectively managed Student Affairs teams for over 20 years.
- ✓ Established and directed multiple campus and college-wide committees focused on creating, facilitating and assessing programs and services that promote student engagement and retention.
- ✓ Guided efforts to encourage students to register for 15 credits per semester as lead for Pima Community College's Guided Pathways 15 to Finish initiative grant.
- ✓ Designed and facilitated first year experience programs.
- ✓ Accomplished at teaching and presenting in a variety of modalities.
- ✓ Trained in Title IX Coordination, Clery Act Campus Security Authority, and Active Shooter/Emergency Preparedness.
- ✓ Selected to participate in the American Association of Community College's 2016 Roueche Future Leaders Institute.
- ✓ Designed and facilitated two University of Arizona/Pima Community College Advising Symposia to bring together advisors from the two institutions.
- ✓ Led review for Salt Lake Community College's Advising and Career Center program.
- ✓ Established and directed student affairs offices at Columbia University's Biosphere 2 Center, Arizona International College, and University of AZ's Advising Resource Center.
- ✓ Co-chaired the 2007 NACADA Region X Conference.
- ✓ Increased enrollment at Arizona International College from approximately 100 students

to over 400 students in two years.

- ✓ Accomplished at working in multicultural settings in education and the arts.

Vice President for Student Affairs, June 2010 – June 2018. *Pima Community College, Tucson, Arizona. Position was eliminated along with two other Vice Presidents due to budget cuts.*

Served as Vice President for Student Affairs at three of PCC's six campuses (West, Desert Vista, and East Campuses). Directed a comprehensive Student Services Center that provided programs and services in admissions, registration, assessment and testing, academic advising, financial aid, career development, student life, first year experience, and counseling. Directed college-wide programs in career development and transfer initiatives. Supervised staff and faculty counselors in advising, student life, athletics, grants, and the international student office. Managed the campus student services budget. Recruited, appointed and trained professional staff and counseling faculty. Generated goals, objectives and assessment outcomes for the College Strategic Plan. Provided support for high school outreach and dual enrollment classes. Administered the campus Code of Conduct. Collaborated with college faculty, staff and administrators to ensure consistency of practices and processes.

Served on a variety of committees including Guided Pathways Steering Committee, Academic Standards, Developmental Education, Learning Communities, Arizona Association of Developmental Education (AADE) 2017 Conference, the Academic Advising Task Force, Academic Calendar (Chair), Professional Development, and Strategic Enrollment Management.

Accomplishments:

- ✓ Successfully managed Student Services Centers at two campuses (Desert Vista and East) for one semester; supervised 10 staff and 8 counseling faculty.
- ✓ Designed and directed assigned advising programs to provide students with consistent academic advising at Desert Vista and East Campuses.
- ✓ Collaborated with staff, faculty and students to create programs and services that promoted student engagement, including the Student Services Open House, Career Café, the Common Book Reading, Commit to Completion, the Faculty/Student Interaction Grant, and the Student Showcase.
- ✓ Established and directed programs for first year students including the Connect U summer program that introduced students to campus and the Pima Student Welcome featuring guest speakers, an interactive experience, and a pledge to complete college.
- ✓ Collaborated with counseling faculty to provide early career exploration opportunities for students.
- ✓ Directed a student athlete advising initiative that provided cohort classes, block scheduling, and assigned advisors to student athletes.
- ✓ Collaborated with university representatives to create a stronger transfer presence.

Director of Admissions, Advising, and Student Services, October 2004 – June 2010.
University of Arizona's College of Education (COE), Tucson, Arizona.

Managed the College of Education's Student Services Office. Directed academic advising, admission to the Teacher Preparation Program, recruitment and retention initiatives, Summer Orientation, Convocation, and the teacher certification process. Recruited, appointed, trained and supervised four professional staff. Designed and facilitated retention and engagement programs and resources for freshmen, transfer students, and student teachers in the College. Worked with faculty in developing admissions processes and academic maps. Collaborated with professional advising leadership across the college in ensuring consistency in advising practices.

Served on a variety of college and campus-wide committees including the University Academic Advising Council, College Retention Initiatives, UA Academic Advising Task Force, the Professional P-20 Committee, and the College of Education Commencement Committee.

Accomplishments

- ✓ Established a first year student program for pre-majors that included Welcome Week, a learning community in a residence hall, and a Freshman Success Class.
- ✓ Created the interview process for students applying to the Teacher Education program utilizing College faculty and local high school teachers and administrators.
- ✓ Collaborated with COE faculty and PCC faculty to develop the Early Childhood Education 2+2 curriculum.
- ✓ Directed an effective, collaborative advising team that was recognized by the University as the Outstanding Advising Team of the year.

Director of the Advising Resource Center and Coordinator of Undergraduate Academic Advising, May 2003 – October 2004. *University of Arizona, Tucson AZ.*

Developed and managed the newly created Advising Resource Center to provide services to academic advisors at the University. Implemented recommendations from the University of Arizona's Advising Task Force. Created and implemented workshops to enhance the skills of academic advisors; directed a state-wide advising conference. Worked with faculty advisors to develop resources specifically for their needs. Established and edited a monthly advising newsletter. Chaired the University Academic Advising Council. Developed and managed the Advising Resource Center's webpage. Collaborated with various University offices including Student Government, New Student Orientation, Admissions, and Transfer Programs to improve and support academic advising.

Director of Enrollment and Student Services, March 1999 -- May 2003. *Arizona International College, University of Arizona, Tucson AZ.*

Managed recruitment, admissions, advising, scholarships, and student services for students at Arizona International College, the four-year liberal arts college of the University of Arizona. Collaborated with faculty leadership to develop a dual advising program consisting of staff and faculty advisors. Advised freshmen and sophomore students on their academic programs and career goals. Directed recruitment activities including Open Houses and campus tours.

Recruited students throughout Arizona including students from the Navajo and Hopi nations and rural areas. Developed and facilitated student life activities. Designed marketing materials. Collaborated with staff to develop career resources specifically for students in the Liberal Arts.

Assistant Director for Student Life, March 1998 – March 1999. *Columbia University's Biosphere 2 Center, Oracle, AZ.*

Established and managed student life programs and services for students participating in Columbia University's Biosphere 2 Semester program. Supervised Residence Life staff; maintained student housing; oversaw addition of portable housing for students; managed and directed student activities; established a Health and Wellness program; assisted faculty during week-long field trips; administered disciplinary hearings; created and maintained an alumni database and newsletter.

Assistant Director for Leadership Development, November 1990 - April 1995;
Leadership Development Specialist, September 1988 - November 1990. *Office of Student Activities and Organizations, University of Arizona.*

Managed the Student Leadership Development Program for students in clubs and organizations at the university; taught for-credit classes in leadership skills, presentation skills, and service learning to student leaders; advised Student Government programming committees.

Assistant Director, August 1987 - September 1988. *Campus Programs Office, University of North Carolina at Charlotte.*

Advised Campus Programs Board students on event planning and management skills; created and facilitated leadership training.

College Union Program Director, May 1982 - June 1984. *Davidson College, Davidson, NC.*

Advised Union Board students on event planning and management skills; managed the College Artists Series.

TEACHING EXPERIENCE

University of Arizona

Language, Reading, and Culture 480/580: Children's Literature in the Classroom.

Teaching and Teacher Education 197a: College of Education Freshman Success Class.

American Indian Studies 101: Introduction to American Indian Studies.

FCR 297: Student leadership and service learning classes.

Pima Community College, Adjunct Faculty, 1995-2001.

History 148: History of Indians of North America.

Humanities 260: Intercultural Perspectives on the Humanities.

Writing 100, 101.

RECENT PRESENTATIONS

- “A Fantastic First Year Experience,” PCC All College Day, 2016.
- “The UA/PCC Advisor Symposium: Professional Development at the Grassroots Level,” NACADA National Conference, 2013.
- “Expanding University: Starring First Generation Students,” NACADA Region 10 Conference, 2013.
- “Building Bridges: Encouraging Advisor Communication Between a Community College and a University,” NACADA National Conference, 2012 and NACADA Region X Conference, 2012.
- “Books that go Boinggg! Pop Up Books as a Bridge between Art and Literature,” UA Annual Conference on Literature and Literacy for Children and Adolescents, 2009.
- “Developing a Sense of Belonging in Pre-majors,” NACADA National Conference, 2009.
- “Recruiting Students to Teacher Preparation Programs,” NACADA National Conference, 2009.
- “Transitioning from High School to College,” Future Educators Association 2009 Regional Conference.
- “College Retention Initiatives,” NACADA Region X 2007 Conference.
- “Linking Advising and First Year Student Retention,” NACADA Region X Pre-Conference Workshop, 2007.
- “Children’s Books go to the Movies,” UA Annual Conference on Literature and Literacy for Children and Adolescents, 2007.

COMMUNITY VOLUNTEER WORK

- Member, Waila Festival Committee (Tohono O’odham social dance music), ongoing.
- Board Member, Lighthouse and Ott Family YMCA, 2017 – present.
- Board Member, Lazy Creek II Homeowner’s Association Board, 2016 – present.
- Member, Friends of Canelo Nature Conservancy Preserve, 1996 – present.
- Tucson Festival of Books: Children’s Committee member, 2009 – 2015; Co-Chair of Children’s Committee, 2010-2012; general volunteer, 2015 – present.
- Board Member, Worlds of Words Children’s Literature Collection, UA, 2008 – present

